

LIMITED WARRANTY

SAFETY ZONE WATER™ SYSTEMS (Manufacturer)

Safety Zone Water Systems are warranted to be free of defects in material and workmanship to the ORIGINAL purchaser. All aspects of this warranty are subject to the limitations, terms and conditions described below:

Duration

Water conditioner and filter components, including valves, tanks and non-wear parts are covered under this warranty. Should failure occur due to defects in materials and workmanship, Manufacturer, at its sole discretion, will repair or replace the defective part or component for the duration of five years for valves; ten years on tanks; and five years on electrical components, with limits described below. Labor for parts replacement, service, shipping and handling charges are not included, and they are the customer's responsibility.

Limitations of Coverage

This warranty extends only to the ORIGINAL OWNER for damage resulting from defects in materials and workmanship, and does not include wear related damage, renewable or consumable components, such as seals, spacers, ultraviolet lamps, filter cartridges, resin, neutralizing media, iron media, sediment media and granular activated carbon. Damage caused by the CONSUMER'S neglect or abuse, accident, rain, wind, heat, cold, ultraviolet light exposure, damage caused by acts of God, civil insurrection and extraordinary circumstances beyond the Manufacturer's control are not covered. Manufacturer shall not be liable for any direct or indirect damage resulting from the use of the Equipment, and this Warranty coverage shall not exceed the purchase price of the Equipment. This Limited Warranty EXCLUDES: 1. Any equipment not manufactured by the Manufacturer. 2. Equipment which has been altered by the CONSUMER or non-authorized service personnel. 3. Systems where date codes and serial numbers have been removed. 4. Electrical components damaged due to weather. 5. Failure to use a weather cover, outside. 6. Systems installed outdoors powered with an extension cord. If a valve or tank needs total replacement under this warranty, replacement cost shall be PRO-RATED, based on the current list prices for re-bedded pressure tanks or valves in effect when the defect was reported. Formula: List price for your re-bedded tank or valve, with credit for the remaining time on the warranty (5 years on valves and ten years on tanks). In other word, the homeowner pays for the use of the original valve or tank up from the date of failure and receives a new valve or tank. Example: \$1,200 tank, used 3 years of the ten-year tank warranty period. $\$1,200 \times 3/10$. Or $\$1200 \times 30\% = \360 for a re-bedded tank excluding freight and labor. Otherwise, if only parts are required, parts which qualify shall be provided.

Water quality

Manufacturer cannot know the characteristics of the customer's water quality. For this reason, Manufacturer assumes no liability for product selection.

Claims

All claims for Warranty coverage must be accompanied by a copy of the purchase invoice, showing date of the original installation. If this is not available, a warranty card must be on file. Manufacturer reserves the right to inspect the equipment, prior to honoring any warranty claim. This Warranty gives CONSUMERS specific rights, and these rights may vary from state to state.

Service

Service and labor are not included in this limited warranty. Service is available. Please contact us via our website. Service call fees: \$149 (up to 50 miles); \$199 (51-100 miles); \$249 101-200; \$295 (201-300 miles). Over 300 miles, we will quote upon request.

Contact information

Any and all claims should be directed to the Plumber who installed your system. If this information is not available, consumers may contact us at www.safetyzonewater.com.